**Daniel Chmura**

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**Objective**

Seeking a challenging role as a Cyber Security Analyst, Cloud Solution Architect, or DevOps Engineer to leverage my technical skills and certifications in Azure and security.

**Certifications**

**Cyber Security Certifications:**

* CompTIA Security+ 601
* CISSP 2021: Fundamental Concepts & Principles - Skillsoft

**Cloud Certifications:**

* AZ-900 Azure Fundamentals
* AZ-305 Designing Microsoft Azure Infrastructure Solutions - Microsoft
* AZ-104 Azure Administrator Associate - Microsoft
* SC-900 Security, Compliance, and Identity Fundamentals – Microsoft
* AI-900 AI fundamentals

**Networking Certifications:**

* CCNA Cisco Certified Network Associate Routing and Switching (CCNA) Cisco

**Architecture Certifications:**

* Technology Architect Associate

**Skills**

**Technical Skills:**

* Power-BI
* CRM
* Git (Basic)
* Bash (Basic)
* Python (Basic)
* Power-shell (Basic)
* M365 applications

**Methodologies:**

* Agile (Basic)
* ITIL (Basic)

**Languages**

* English – Fluent
* Hebrew – Fluent
* Polish – Basic

**Experience**

**Accenture - Customer Success Manager**  
*Jan 2023 - Present (2 years 2 months)*

* Created value for clients on both business and technical sides
* Recommended Azure use cases for infrastructure
* Collaborated with stakeholders to understand client needs
* Developed training materials on security, architecture design, and storage options

**HCLTech - Technical Analyst**  
*Dec 2021 - Jan 2023 (1 year 2 months)*

* Identified and resolved user issues
* Categorized and recorded queries and solutions
* Advised users on best practices
* Supported M365 package, Azure Intune, Active Directory, SAP, hardware
* Escalated unresolved problems to higher support levels
* Remotely troubleshooted user computers via Bomgar
* Collaborated with colleagues to resolve issues
* Managed Active Directory tasks (password resets, account changes, sync issues)
* Created functional mailboxes and vendor accounts
* Checked network connectivity with CMD
* Worked with different teams to resolve issues

**My Pita - Owner**  
*Feb 2018 - Dec 2021 (3 years 11 months)*

* Managed firm marketing and client acquisition campaigns
* Oversaw all aspects of business operations
* Prepared products for the company’s coffee place
* Managed orders and shipments/deliveries (demand forecasting, order fulfillment, inventory management)
* Managed all company’s financial aspects and investments

**TourPoland S.A.- Operations Manager**  
*Oct 2013 - Aug 2017 (3 years 11 months)*

* Managed and maintained company portfolios and services for tourists in Poland
* Maintained close relationships with clients and service providers (restaurants, museums, hotels, logistics)
* Created plans and guides for customers and guides
* Collaborated with different vendors for cooperation

**Consent**

Wyrażam zgodę na przetwarzanie moich danych osobowych dla potrzeb niezbędnych do realizacji procesu rekrutacji (zgodnie z ustawą z dnia 29.08.1997 roku o ochronie danych osobowych; tekst jednolity: Dz. U. 2016 r. poz. 922)